



OVERALL QUALITY POLICY STATEMENT

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"Our goal is to provide customers with the highest quality products by assuring their performance, consistency, safety and value. This commitment is rooted in our corporate values and is essential to our continued growth and success.

We will meet comprehensive standards in the design, manufacturing, and distribution of our products as well as meet or exceed all government requirements and customer expectations worldwide.

We will maintain these high quality standards as we design and manufacture our products by the most efficient means possible to ensure they are affordable to the greatest number of customers throughout the world.

Our commitment to quality is vital to all we do."

DARIO TOMIĆ
CEO - TT CABLES

TT Cables is committed to preserving and building the value of our equities and the reputation of our Company in every area of the world in which we contract.

We have developed the following guiding principles to achieve our goal of having the highest quality possible in our products, processes, facilities, and business decisions. Our people must be committed to these principles so that we can successfully meet the needs of our customers globally.

○ OUR PRODUCTS

We will provide customers around the world with quality products that offer consistent performance at affordable prices.

HIGH GLOBAL PRODUCT STANDARDS

All of our products will be designed and manufactured according to the highest standards for performance and consistency. These standards are not intended to replace applicable regulatory requirements, and will always be equal to, or higher than these requirements.

PRODUCT CONSISTENCY

We will seek consistency in the performance, composition, and physical appearance of our products..

CUSTOMER COMMUNICATION

We will encourage continuous feedback from customers regarding the performance of our products and will utilize their input as a means of improving our product quality.

○ OUR DESIGN PROCESS

TT Cables will apply established quality criteria in the development phase of our products to ensure product performance and consistency, safety, and consumer value. At the same time, we will develop and define specifications for raw and packaging materials. We will develop reproducible formulas and reliable processes by which our products are manufactured.

PRODUCT CONSIDERATIONS

We will meet customer expectations by developing specifications and processes that allow us to manufacture products that are effective, safe, consistent and comply with all applicable regulations.

RAW & PACKAGING MATERIALS

We will carefully select and control our raw & packaging materials to provide quality products that meet design specifications.

QUALITY TESTING

We will test all products during development to ensure they meet requirements of performance, safety, quality, and all applicable regulations. We have an agreement in place with an ISO 17025 accredited laboratory to conduct testing, ensuring that all assessments are carried out to the highest standards. Based on testing results, we will identify and adjust material, equipment, and processes to ensure the quality of our products.

○ OUR FACILITIES

TT Cables is committed to producing products of the highest quality in our manufacturing facility. We will ensure that performance, consistency, and safety are never compromised.

PERFORMANCE EXPECTATIONS

We will ensure our facilities, equipment, manufacturing systems, and processes consistently meet established design criteria.

CHANGE CONTROL

We will review, document, and communicate all changes in equipment, formulas, raw materials, facilities, and processes to ensure that the performance, consistency, and safety of our products are not compromised. We recognize change may occur as a result of customer needs, ongoing regulatory compliance, and to support the efficient delivery of our products to customers around the world. We have established a Change Management Procedure to carefully assess and mitigate potential risks associated with any changes.

PERIODIC ASSESSMENTS

We will continuously improve Quality by conducting periodic assessments in our facility and with our suppliers. Actions will be implemented based on constructive feedback.

○ OUR BUSSINESS DECISIONS

Quality at TT Cables is a business opportunity that can materially impact product sales. We must have an uncompromising commitment to quality throughout the organization to meet the needs of our consumers worldwide.

CONTINUOUS IMPROVEMENT

We are dedicated to continuous improvement in all that we do, and will share and learn from our experiences. We conduct ongoing training and implement LEAN, Kaizen and 6S methodologies to enhance our processes and foster a culture of continuous improvement.

ACT RESPONSIBLY

We will act responsibly to address product quality issues and communicate with regulatory and stakeholder groups.

QUALITY IS ESSENTIAL TO OUR SUCCESS

We will seek to educate all TT Cables people that our commitment to quality will preserve and build the value of our equities, good name, and reputation. Our people will have the skills and knowledge to ensure that quality is always built into the design, manufacturing, and distribution of our products throughout the world.